

## Occupation: Sustainability Finance Officer

**Job Description:** employees perform customer service roles that focus on sustainable financial investments. Employees also promote customer services, manage financial operations and monitor compliance in a team or branch office environment.

**Qualification:** FNS40104 Certificate IV in Financial Services

This qualification reflects the role of individuals who use well-developed skills and a broad knowledge base in a wide variety of contexts. They apply solutions to a defined range of unpredictable problems, and analyse and evaluate information from a variety of sources. They may provide guidance to others with some limited responsibility for the output of others.

The Financial Services FNS04 Training Package guidelines, with the incorporation of an environmental elective have been applied to create this occupational profile:

<b>13 Units Required</b>	
<b>Core Units</b>	
FNSICIND401 A	Apply principles of professional practice to work in the financial services industry
FNSICGEN301 A	Communicate in the workplace
FNSICGEN302A	Use technology in the workplace
FNSICGEN304A	Apply health and safety practices in the workplace
<b>Elective Units Selected</b>	
FNSASIC301 A	Establish client relationship and analyse needs
FNSASIC302A	Develop, present and negotiate client solutions
FNSICGEN401 A	Participate in formal communication processes
FNSICGEN402A	Participate in negotiations
FNSICGEN403A	Collect, assess and use information
FNSICORG401 A	Contribute to resource planning
FNSICORG402A	Work with specialist and outsourced services
FNSICPRO403A	Tailor a product/service to meet customer needs
BSBSUS301 A	Implement and monitor environmentally sustainable work practices